

# Certificate



A'ND  
International Certification Registrar

## ASSISTT REHBERLIK VE MUSTERİ HİZMETLERİ ANONİM SİRKETİ

KOZYATAGI MAH. KEREMBEY SK. NO: 2 /1 IC KAPI NO: 1 KADIKOY/ İSTANBUL

A'ND certify that the system and processes of the above Organization  
have been assessed and found in accordance With the requirements  
of the Customer Contact Centers System Standard detailed below.

### ISO 18295-2:2017

#### Scope

#### PRESENTATION OF CALL CENTER SERVICES

Certificate No. : MI-18295/05/2024

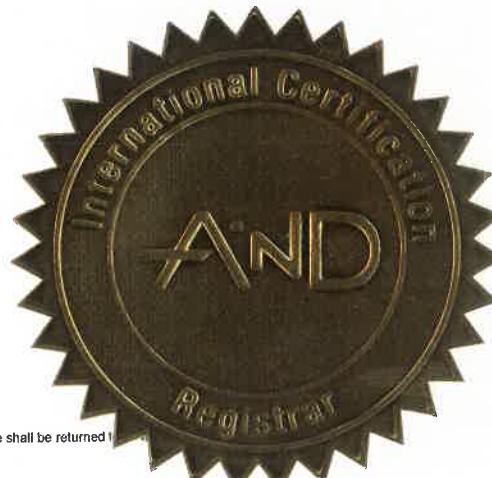
Date of Initial Registration : 27 December 2024

Expiry Date : 26 December 2027

This document is valid between 27.12.2025–26.12.2026



Director



This certificate is intellectual property of A'ND Uluslararası Den. ve Göz. Hizmetleri A.Ş. and can be maintained through at least once a year surveillance, period of this certificate is totally 3 years. If you can not maintain the certification, this certificate shall be returned!  
Revision Information: Because of the Revision Audit 01 the certification date is extended. Revision Date: 13.01.2028

NOTE: The relevant certificate includes the places in Annex-1 and Annex-2 certificates.

A'ND Uluslararası Denetim ve Gözleme Hizmetleri Anonim Şirketi Yenisehre Mah. Ataşehir /İstanbul Tel: 0216 550 20 80 [www.andbelgelendirme.com](http://www.andbelgelendirme.com) [info@andbelgelendirme.com](mailto:info@andbelgelendirme.com)