

Certificate

A'ND

International Certification Registrar

ASSISTT REHBERLIK VE MUSTERI HİZMETLERİ ANONİM SİRKETİ
KOZYATAGI MAH. KEREMBEY SK. NO: 2 /1 İC KAPI NO: 1 KADIKOY/ İSTANBUL

A'ND certify that the system and processes of the above Organization
have been assessed and found in accordance With the requirements
of the Information Technology Service Management System detailed below.

ISO/IEC 20000-1:2018

Scope

PRESENTATION OF CALL CENTER SERVICES

Certificate No. : B20000-1/25/2024

Date of Initial Registration : 27 December 2024

Expiry Date : 26 December 2027

This document is valid between 27.12.2025-26.12.2026

Director



İnstitut für Arbeitssicherheit und
Sozialmedizin (IASS) Münster
ISO 9001, 20000, 111

TÜRKAK BDS NO
YS-F5D8-898E
AB-0029-Y8

This certificate is intellectual property of A'ND and can be maintained through at least once a year surveillance, period of this certificate is totally 3 years. If you can not maintain the certification, this certificate shall be returned to A'ND. The validity status of the certificate can be checked from the Turkak Document Validation System with your QR code on the certificate. Revision Information: Because of the Revision Audit 01 the certification date is extended. Revision Date: 13.01.2026

NOTE: The relevant certificate includes the places in Annex-1 and Annex-2 certificates.

A'ND Uluslararası Denetim ve Gözleme Hizmetleri Anonim Şirketi Yenisahra Mah. Ataşehir /İstanbul Tel: 0216 550 20 80 www.andbelgelendirme.com info@andbelgelendirme.com

